

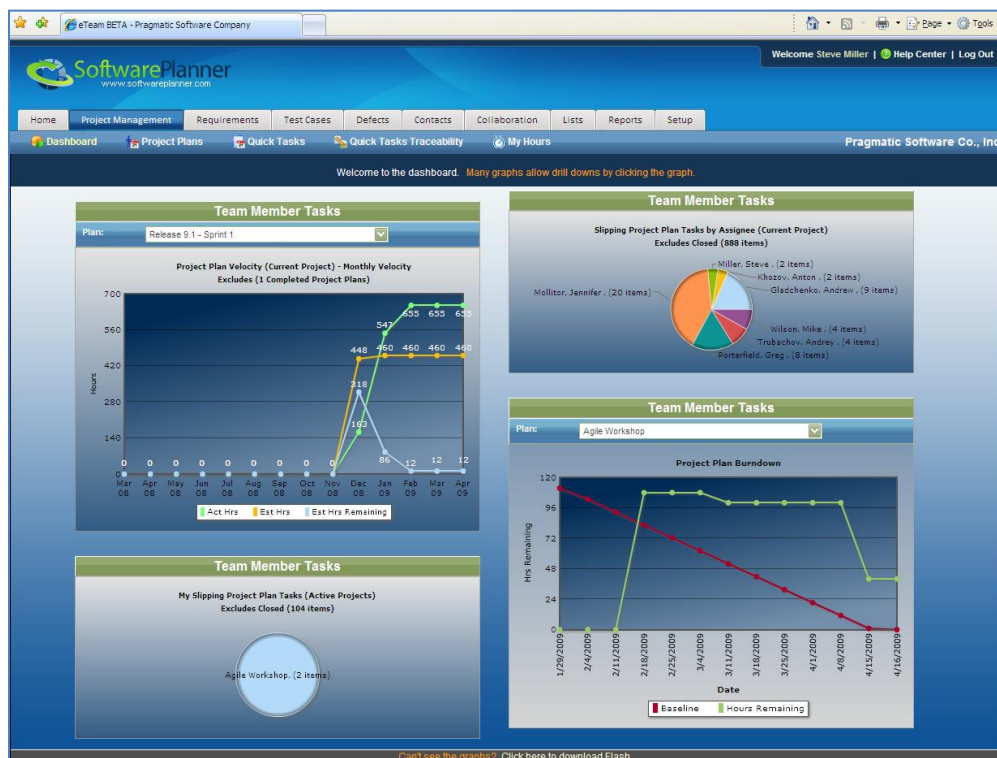
## Web Information Center Data Sheet

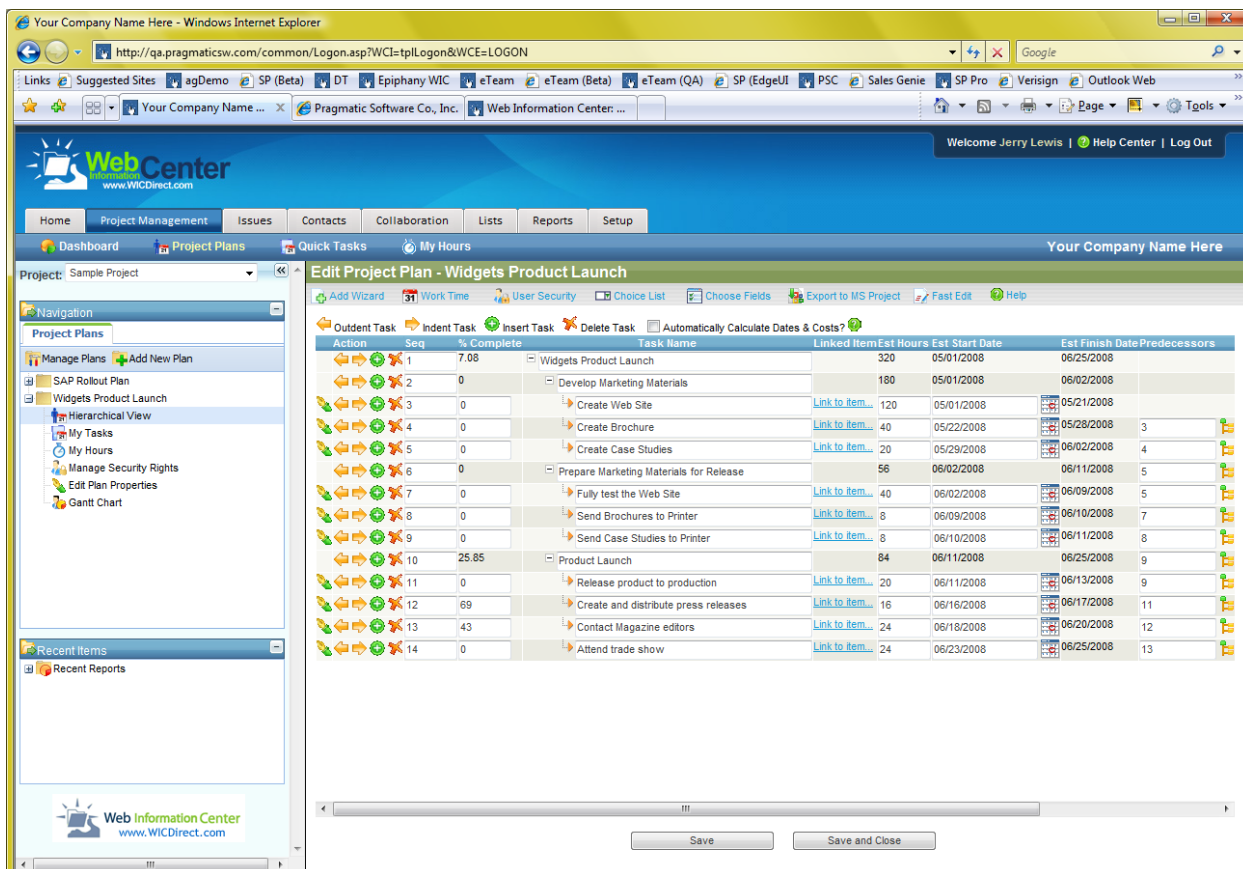
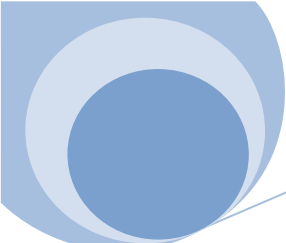
**Web Information Center** is a team portal that allows non-software companies to manage their projects, customer relationships (CRM) and customer support issues quickly and effectively.

Powered with tools for managing project deliverables combined with collaborative features like team calendars, document sharing, threaded discussions and graphical dashboards, teams begin communicating and providing better service to their customers.

Web Information Center streamlines projects, improves customer satisfaction, and makes our company more competitive. The ROI on this product is huge.  
**-Robert Rockwell, VP of IT, Village Homes**

The CRM feature offers the ability to import contacts, create email templates and send out email campaigns to your opt-in contacts. As email recipients click on links within the email, you are notified via email and a campaign report shows the number of people that opened the email and the people that clicked on each link within the email.



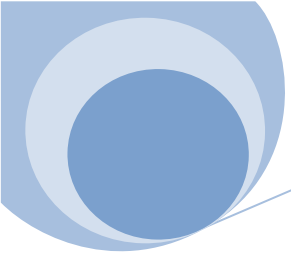


## Web Information Center Features

Web Information Center's features:

### Available Features:

- Contact management (CRM) - <http://www.pragmaticsw.com/Movies.asp?Topic=Contacts>
- Issue Management - <http://www.pragmaticsw.com/Movies.asp?Topic=Issues>
- Project Management - <http://www.pragmaticsw.com/Movies.asp?Topic=ProjectPlans>
- Shared Documents - <http://www.pragmaticsw.com/Movies.asp?Topic=SharedDocuments>
- Calendar (Appointments, To Do) - <http://www.pragmaticsw.com/Movies.asp?Topic=Calendar>
- List Manager (Custom Lists) - <http://www.pragmaticsw.com/Movies.asp?Topic=ListManager>
- Discussion Forums - <http://www.pragmaticsw.com/Movies.asp?Topic=DiscussionBoard>
- Support Ticket management - <http://www.pragmaticsw.com/SupportManager.asp>



## AutomatedQA

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Web Information Center

[www.wicdirect.com](http://www.wicdirect.com)

## Pricing

Web Information Center is sold in 2 models:

- **Software-as-a-Service (SaaS)** – Hosted by AutomatedQA, this is economical for small and mid size companies.
- **Enterprise Edition** – Hosted by your company, the Enterprise edition provides a control panel, the ability to integrate your own Crystal Reports within the application, Synchronization Agent to synchronize data with other software in your organization, Active Directory integration, and a well documented API.

## Concurrent User License

Our license is based on concurrent (floating) user licenses. This means that you can set up an **unlimited number of named users** to use the software.

For example, if you purchase a 20 concurrent license, 20 people can be logged in at the same time, but you can have as many named users setup to use the software as you desire. This licensing structure requires substantially less licenses as compared to a traditional named user license structure.

## How is Web Information Center Different from other Portal Products?

- **Concurrent Licenses** – Most portal vendors offer only NAMED user licenses, requiring you to purchase a license for every person that uses the software. Web Information Center provides concurrent licenses; you purchase only the number of users you wish to simultaneously connect to the software. Concurrent user licenses allow you to setup an unlimited number of users and normally require about 1/3 the licenses as the traditional named user license.
- **Future Product Versions at no Cost** – Our Software-as-a-Service (SaaS) clients receive future products at no additional cost. Our Enterprise clients in good standing (paid annual support) also provide major and minor versions at no additional cost.
- **Backed by Outstanding Support** – AutomatedQA's support enjoys a 92% customer satisfaction rating. Our core competencies are built around providing excellent support. By providing searchable knowledge bases and an easy-to-use support ticket system, you can expect to receive a support follow-up with 1 to 2 hours during business hours. Our support engineers are polite, professional, and quick to react to any questions or issues you raise.